MackieMix - Terms & Conditions

From January 2026

Single Track Rates (VAT is not applicable)

Mix	£300
Master	£100
Mix and Master	£350

Multiple Track / Album Rates

Fee by agreement, depending on number and quality of tracks provided

Payment Terms (Payments by Bank Transfer)

50% required prior to work commencing

50% required upon approval by Client

Process and Revision Policy

Client to provide audio stems in .wav or .aif format

Client to nominate two reference tracks and detailed notes regarding target outcomes in relation to those tracks.

Client and David Mackie to discuss and agree target timescales for completion of work, on the understanding that specific completion dates are not guaranteed.

David Mackie will use best endeavours to deliver the work to a high standard and within the required timescales.

David Mackie reserves the right to ask the Client to make changes to stems supplied if he finds issues of quality or balance that would compromise the desired result. The agreed timescales will commence from date of receipt of revised stems.

Upon completion of work, David Mackie will provide audio to the client in .mp3 or .m4a format.

The client may request up to TWO revisions within the agreed price. Further revisions will be charged at an agreed rate and are subject to a further 50% deposit.

Upon receipt of balance payments following client approval, David Mackie will promptly provide audio in 16-bit .wav format at sample rates of 44.1 kHz and, if applicable, higher sample rates to match those of the original stems.

David Mackie and Client agree that correspondence by email is binding.

Refund Policy

If, after first revision, the Client is not satisfied with the standard of work undertaken, any deposits received shall be returned in full within 7 days of written notice being given to David Mackie.

If Client has been refunded or fails to complete the required balance payment, David Mackie shall not be obliged to provide any .wav files nor undertake further work on behalf of Client.